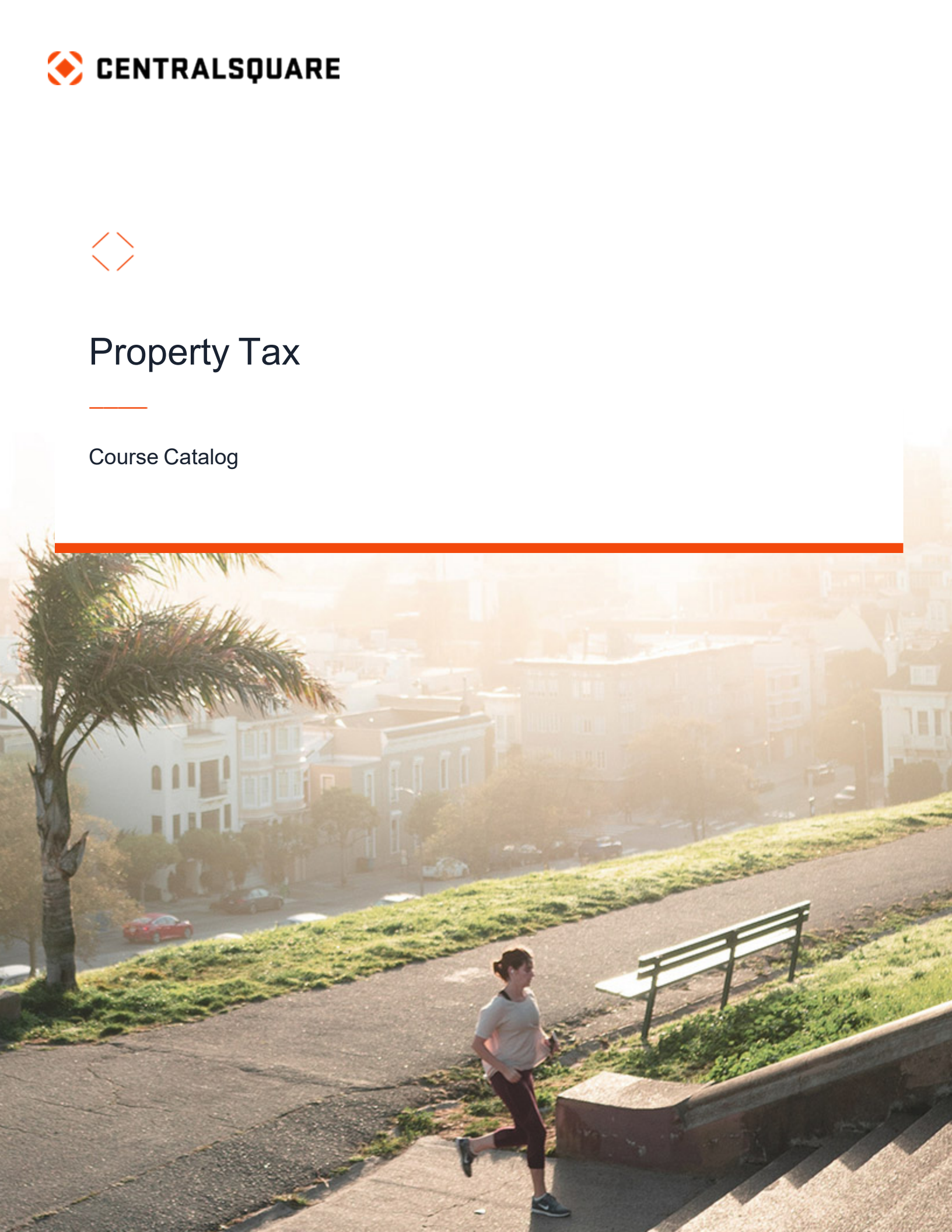




Property Tax

Course Catalog



Contact us

CentralSquare Technologies
1000 Business Center Drive
Lake Mary, Florida 32746
centralsquare.com

Connect Community

community.centralsquare.com

Education and training

csu@centralsquare.com • (800) 727-8088 • catalog.centralsquare.com

Support

support.centralsquare.com • (888) 663-7877

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May 23

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Property Tax

Property Tax Implementation: Additional Fees and Adjustments

| Course/Description | Duration |
|--|----------|
| <p>Property Tax Implementation: Additional Fees and Adjustments</p> <p>The Property Tax solution is a tax billing and collection systems that aids organizations to track, bill, and collect taxes while allowing citizens the ability to paying taxes efficiently. The goal of this course is to understand how to enter, import, and/or modify adjustments (or additional fees) to an account.</p> <p>This learning event is most beneficial for employees that address citizen inquiries and high-volume, citizen-facing transactions.</p> | 90 mins |

Property Tax Implementation: Entering Payments

| Course/Description | Duration |
|--|----------|
| <p>Property Tax Implementation: Entering Payments</p> <p>The Property Tax application allows you to view and manage tax account information and calculate, bill, and process payments for property taxes owed by the properties in your municipality. The goal of this course is to understand manually entering payments into the Property Tax solution.</p> <p>At the completion of this course, attendees will be able to:</p> <ul style="list-style-type: none">• Create payment batches• Enter payments• Modify payments• Finalize payments <p>This learning event is most beneficial for employees that address citizen inquiries and high-volume, citizen-facing transactions.</p> <p>It is recommended that you complete or have knowledge of the content in the Property Tax Implementation: Navigating Property Tax and Property Tax Implementation: Working with Grids courses.</p> | 60 mins |

Property Tax Implementation: Navigating Property Tax (Fundamentals)

| Course/Description | Duration |
|--|----------|
| <p>Property Tax Implementation: Navigating Property Tax (Fundamentals)</p> <p>The Property Tax application allows you to view and manage tax account information and calculate, bill, and process payments for property taxes owed by the properties in your municipality. The goal of this course is to understand how to effectively navigate and use the Property Tax solution.</p> <p>At the completion of this course, attendees will be able to:</p> <ul style="list-style-type: none">• Work with the user interface• Utilize the title bar for navigation• Understand the navigation menu to access functions• Utilize breadcrumbs for navigation <p>This learning event is most beneficial for employees that address citizen inquiries and high-volume, citizen-facing transactions.</p> | 90 mins |

Property Tax Implementation: Responding to Inquiries

| Course/Description | Duration |
|--|----------|
| <p>Property Tax Implementation: Responding to Inquiries</p> <p>The Property Tax solution is a tax billing and collection systems that aids organizations to track, bill, and collect taxes while allowing citizens the ability to paying taxes efficiently. The goal of this course is to understand how to answer taxpayer's most frequently asked questions using the Property Tax solution.</p> <p>This learning event is most beneficial for employees that address citizen inquiries and high-volume, citizen-facing transactions.</p> | 120 mins |

Property Tax Implementation: Working with Grids (Fundamentals)

| Course/Description | Duration |
|---|----------|
| <p data-bbox="188 426 881 495">Property Tax Implementation: Working with Grids (Fundamentals)</p> <p data-bbox="188 522 1019 697">The Property Tax application allows you to view and manage tax account information and calculate, bill, and process payments for property taxes owed by the properties in your municipality. The goal of this course is to understand viewing and presenting information in the Property Tax solution.</p> <p data-bbox="188 724 922 758">At the completion of this course, attendees will be able to:</p> <ul data-bbox="199 783 573 915" style="list-style-type: none">• Identify grid features• Apply grid control features• Save grid control features• Share grid control features <p data-bbox="188 942 1016 1012">This learning event is most beneficial for employees that address citizen inquiries and high-volume, citizen-facing transactions.</p> <p data-bbox="188 1039 1013 1140">It is recommended that you complete or have knowledge of the content in the Property Tax Implementation: Navigating Property Tax course.</p> | 120 mins |