

# Instructor-led Training Classes

This documents provides a listing of scheduled instructor-led training classes. These classes are open to all CentralSquare customers and may be conducted virtually or at a specific location.

For additional information about a class or to be registered in a class, contact your account manager or CentralSquare University at [csu@centralsquare.com](mailto:csu@centralsquare.com).

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## ENTERPRISE CAD, MOBILE, RMS SYSTEM ADMINISTRATION TRAINING (VIRTUAL LAB)

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**Description:** The system administration training learning event provides an overall administrative perspective of the system including operating system and database management software and equipment components. This is a comprehensive, online, 4 ½ day course.

**Start Date:** **Monday, March 4, 2024**

**Objectives:** At the completion of this course, attendees will be able to:

- Set up infrastructure configurations for Enterprise CAD, Mobile, and RMS Systems
- Administer infrastructure configurations for Enterprise CAD, Mobile, and RMS Systems
- Perform system maintenance
- Manage and monitor interfaces
- Manage system operation and database settings for application support
- Perform maintenance and backup tasks
- Perform general troubleshooting tasks

**Target Audience:** This learning event is most beneficial for system administrators and staff members responsible for the overall administration of Enterprise CAD, Mobile, and RMS.

**General Prerequisites:** Attendees should have basic Microsoft Windows and SQL server knowledge to benefit most from this learning event. This learning event does not have any other general prerequisites or required pre-work for attendance.

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## ENTERPRISE CAD API TRAINING (VIRTUAL LAB)

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**Description:** The Information CAD API, formerly known as Raptor API or Phoenix API, is a software intermediary that allows two applications to talk to each other. An API is the messenger that delivers your request to the provider that you're requesting it from and then delivers the response back to the requesting software. This learning event provides an overview of the API process as it relates to Information CAD. This is a comprehensive, online, 3-day course.

**Start Date:** **Tuesday, June 4, 2024**

**Objectives:** At the completion of this course, attendees will be able to:

- Understand PS&J Enterprise, formerly Inform, CAD architecture
- Utilize CAD API provided materials
- Understand usage and deployment models
- Utilize custom PowerLine segments
- Perform hands on API during and after the class
- Locate sources of additional information

**Target Audience:** This learning event is most beneficial for system administrators' members responsible for the overall integration with Inform CAD.

**General Prerequisites:** Attendees should have a programming or coding background to benefit most from this learning event.

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## ONESOLUTION CAD: APPLICATION AND SYSTEM ADMINISTRATOR TRAINING (CLASSROOM LAB)

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**Description:** This learning event focuses on developing, strengthening, and expanding knowledge of ONESolution CAD application. This is a comprehensive 3-day course offered at a CentralSquare Technologies Center of Excellence.

**Start Date:** **Tuesday, March 5, 2024**

**Location:** CentralSquare Technologies Center of Excellence, Greensboro, NC

**Objectives:** At the completion of this course, attendees will be able to:

- Review system logic, settings, code tables, and pick lists
- Review recent enhancements
- Discuss interactions among CentralSquare applications
- Interact with ONESolution personnel to obtain answers to your questions

**Target Audience:** This learning event is most beneficial for new application administrators or key personnel, experienced system administrators, or individuals desiring an in-depth refresher on the topic.

**General Prerequisites:** There are no prerequisites for this class.

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## **ONESOLUTION JMS: APPLICATION AND SYSTEM ADMINISTRATOR TRAINING (CLASSROOM LAB)**

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**Description:** This learning event focuses on developing, strengthening, and expanding knowledge of ONESolution JMS application. This is a comprehensive 2-day course offered at a CentralSquare Technologies Center of Excellence.

**Start Date:** **Tuesday, March 26, 2024**

**Location:** CentralSquare Technologies Center of Excellence, Greensboro, NC

**Objectives:** At the completion of this course, attendees will be able to:

- Review system logic, settings, code tables, and pick lists
- Review recent enhancements
- Discuss interactions among CentralSquare applications
- Interact with ONESolution personnel to obtain answers to your question

**Target Audience:** This learning event is most beneficial for new application administrators or key personnel, experienced system administrators, or individuals desiring an in-depth refresher on the topic.

**General Prerequisites:** There are no prerequisites for this class.

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## ONESOLUTION RMS: APPLICATION AND SYSTEM ADMINISTRATOR TRAINING (CLASSROOM LAB)

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**Description:** This learning event focuses on developing, strengthening, and expanding knowledge of ONESolution RMS application. This is a comprehensive 2-day course offered at a CentralSquare Technologies Center of Excellence.

**Start Date:** **Tuesday, February 27, 2024**

**Location:** CentralSquare Technologies Center of Excellence, Greensboro, NC

**Objectives:** At the completion of this course, attendees will be able to:

- Review system logic, settings, code tables, and pick lists
- Review recent enhancements
- Discuss interactions among CentralSquare applications
- Interact with ONESolution personnel to obtain answers to your questions

**Target Audience:** This learning event is most beneficial for new application administrators or key personnel, experienced system administrators, or individuals desiring an in-depth refresher on the topic.

**General Prerequisites:** There are no prerequisites for this class.

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## ONESOLUTION MFR: APPLICATION AND SYSTEM ADMINISTRATOR TRAINING (CLASSROOM LAB)

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**Description:** This learning event focuses on developing, strengthening, and expanding knowledge of ONESolution MFR application. This is a comprehensive 2-day course offered at a CentralSquare Technologies Center of Excellence.

**Start Date:** **Tuesday, April 9, 2024**

**Location:** CentralSquare Technologies Center of Excellence, Greensboro, NC

**Objectives:** At the completion of this course, attendees will be able to:

- Review system logic, settings, code tables, and pick lists
- Review recent enhancements
- Discuss interactions among CentralSquare applications
- Interact with ONESolution personnel to obtain answers to your questions

**Target Audience:** This learning event is most beneficial for new application administrators or key personnel, experienced system administrators, or individuals desiring an in-depth refresher on the topic.

**General Prerequisites:** There are no prerequisites for this class.

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